



e-Results: Report User Guide

LabCorp *e-Results: Report User Guide*

Version 2.06

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LabCorp *e-Results* Report User Guide: Contents

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LabCorp *e-Results*

LabCorp *e-Results* is a convenient way to access LabCorp test information via your internet connection. *e-Results* provides you with an additional tool to obtain your patient's LabCorp test results. Access to *e-Results* is available from any computer that is connected to the internet.

This document explains the Reports option within the *e-Results* application. For information on other *e-Results* options, please see the *e-Results* User Guide.

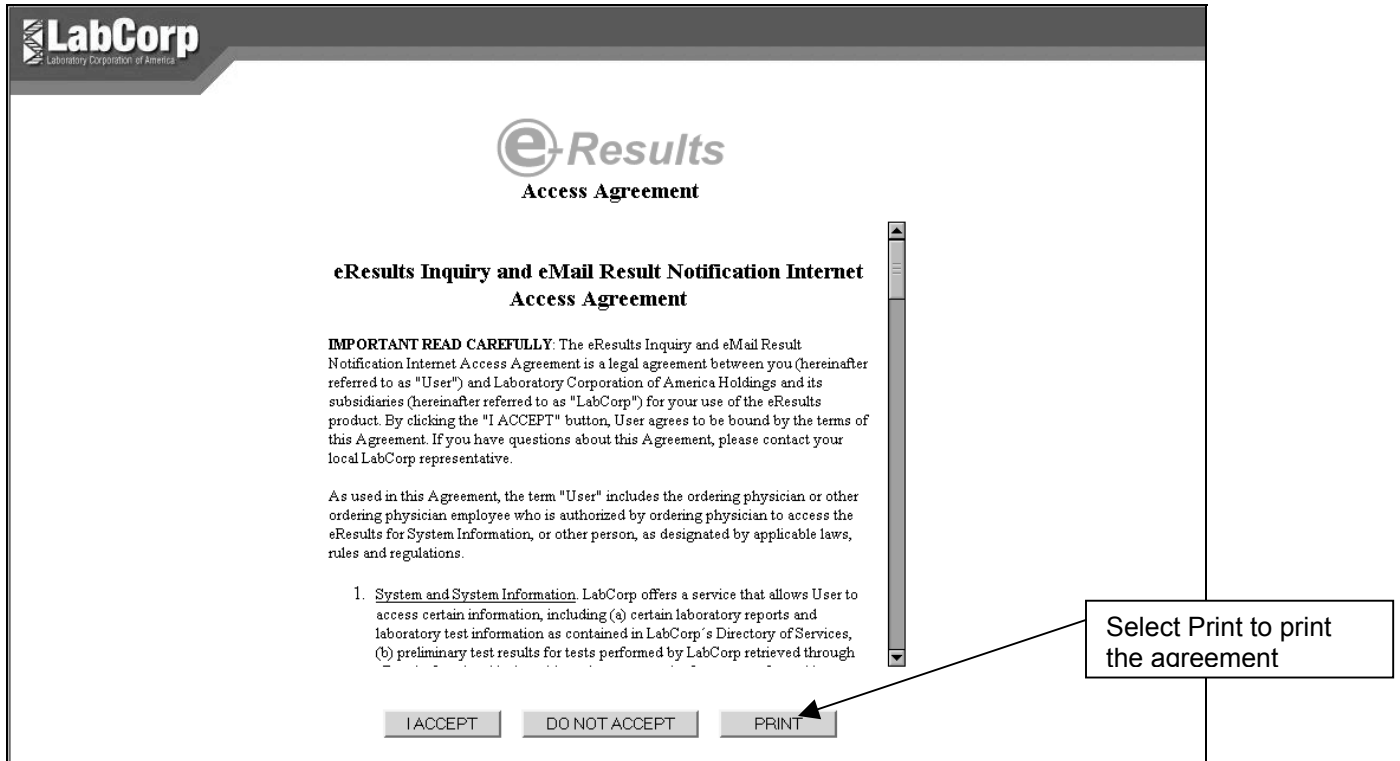
Login

The URL for *e-Results* is <http://www.labcorp.com/eresults>. This will bring you to the *e-Results* log in screen. Your Group ID, User ID and Password are assigned by your Account Administrator. Enter your Group ID, User ID, and Password and press the Login button. If you want to restart the login process, press the Reset button.

The screenshot shows the LabCorp *e-Results* login interface. At the top left is the LabCorp logo and a navigation menu with 'Home' and 'Physician On-line Services'. The main header features the *e-Results* logo and 'Ver. 2.6'. The login form consists of three input fields: 'Group ID:', 'User ID:', and 'Password:'. Below these fields are two buttons: 'Login' and 'Reset'. A callout box on the right points to the input fields with the text 'Enter your Group ID, User ID and Password.' Two other callout boxes at the bottom point to the 'Login' and 'Reset' buttons. The 'Login' callout says 'Click the Login button to access your *e-Results* information.' The 'Reset' callout says 'Click the Reset button to clear the form and restart your *e-Results* Login.' At the bottom of the page, there is a disclaimer: 'Unauthorized access or use of this system may result in disciplinary action and civil or criminal liability. All information transmitted by, received from, or stored in this system is the property of LabCorp and is to be used solely for LabCorp business purposes. LabCorp may monitor, intercept, access and disclose all electronic mail and internet use, consistent with Company policy and applicable law. Users have no right of privacy in this system or in the information accessed through it. Use of this system constitutes consent to these terms.'

The first time you login to **e-Results**, you will be presented with an online access agreement. Please review and, if appropriate, accept the agreement.

Note: You must accept the agreement in order to be authorized to access the **e-Results** application. If you have questions, please contact your Regional Coordinator.



LabCorp
Laboratory Corporation of America

e-Results
Access Agreement

**eResults Inquiry and eMail Result Notification Internet
Access Agreement**

IMPORTANT READ CAREFULLY: The eResults Inquiry and eMail Result Notification Internet Access Agreement is a legal agreement between you (hereinafter referred to as "User") and Laboratory Corporation of America Holdings and its subsidiaries (hereinafter referred to as "LabCorp") for your use of the eResults product. By clicking the "I ACCEPT" button, User agrees to be bound by the terms of this Agreement. If you have questions about this Agreement, please contact your local LabCorp representative.

As used in this Agreement, the term "User" includes the ordering physician or other ordering physician employee who is authorized by ordering physician to access the eResults for System Information, or other person, as designated by applicable laws, rules and regulations.

1. **System and System Information.** LabCorp offers a service that allows User to access certain information, including (a) certain laboratory reports and laboratory test information as contained in LabCorp's Directory of Services, (b) preliminary test results for tests performed by LabCorp retrieved through

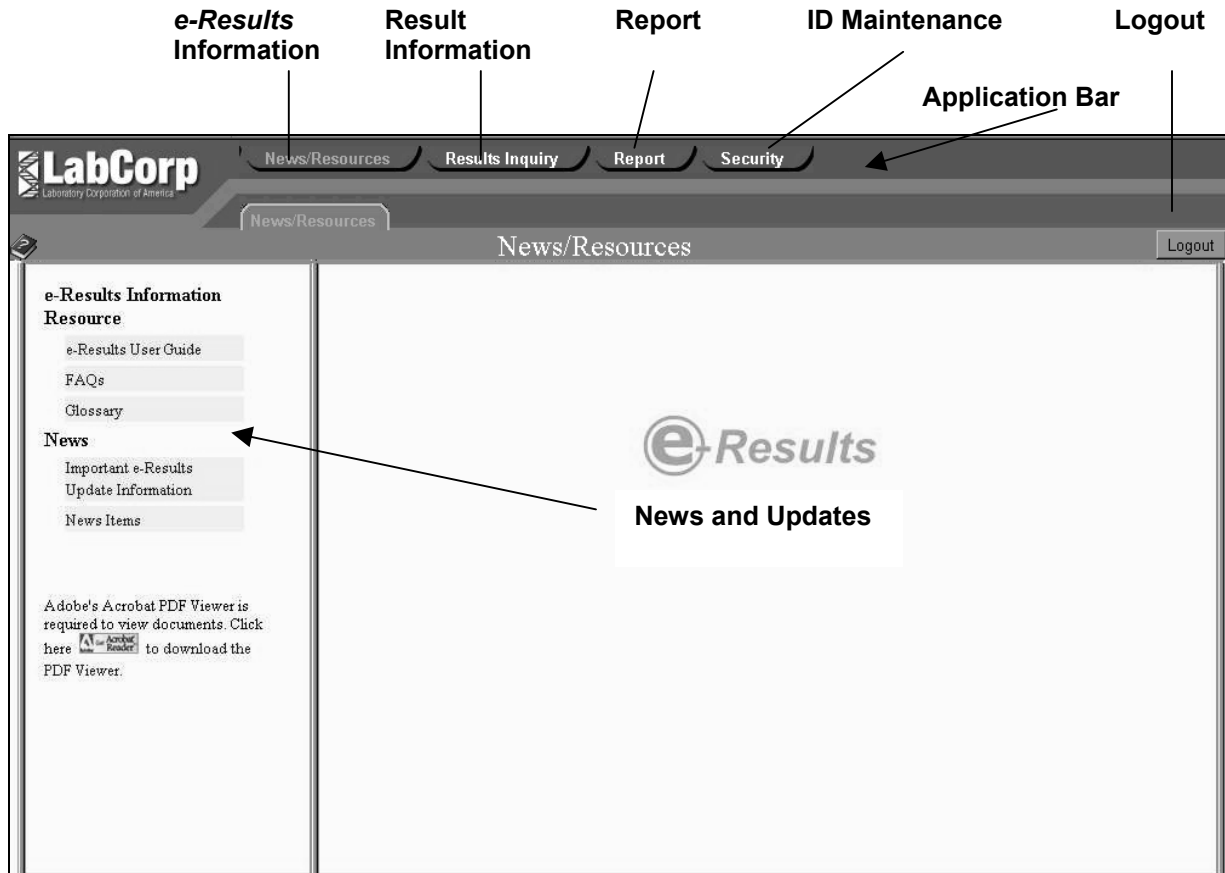
I ACCEPT DO NOT ACCEPT PRINT

Select Print to print the agreement

Note: If you wish to retain a paper copy of this access agreement, select the print option on the access agreement page or after accepting the agreement. This is your only opportunity to print the agreement, once accepted, the agreement is no longer accessible.

You will be prompted to change your password and re-login. This is to ensure the security of your User ID. For more information on changing your password, refer to the Security section of this document.

After successfully logging in, the main *e-Results* screen will display. An application bar will appear at the top of your screen. The applications displayed will vary according to the *e-Results* components your account has subscribed to. *e-Results* News and Updates will display in the main window.



- Select the Report tab to continue.

Report

After selecting the Report tab, the results reports summary of new result reports for your account will be displayed. From the report summary screen, you can

- view a result report. While viewing a result report, you can download the report to your computer.
- click 'Previously Viewed' to view a list of previously opened reports
- click Refresh to check for new reports or to remove viewed reports from the 'New' list.
- or click the Logout button to log out of *e-Results*.

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News/Resources Results Inquiry **Report** Security

Report

Log

Refresh

Reports:

- New (0)
- Previously Viewed (7)

| Report Type | Delivered Date/Time | Report |
|-------------|---------------------|--|
| OTS | 05/28/2005 02:25 pm | LCTS Test Results- 20050528 |
| Clinical | 06/01/2005 04:25 pm | LCLS Test Results- New Format - 20050601 |

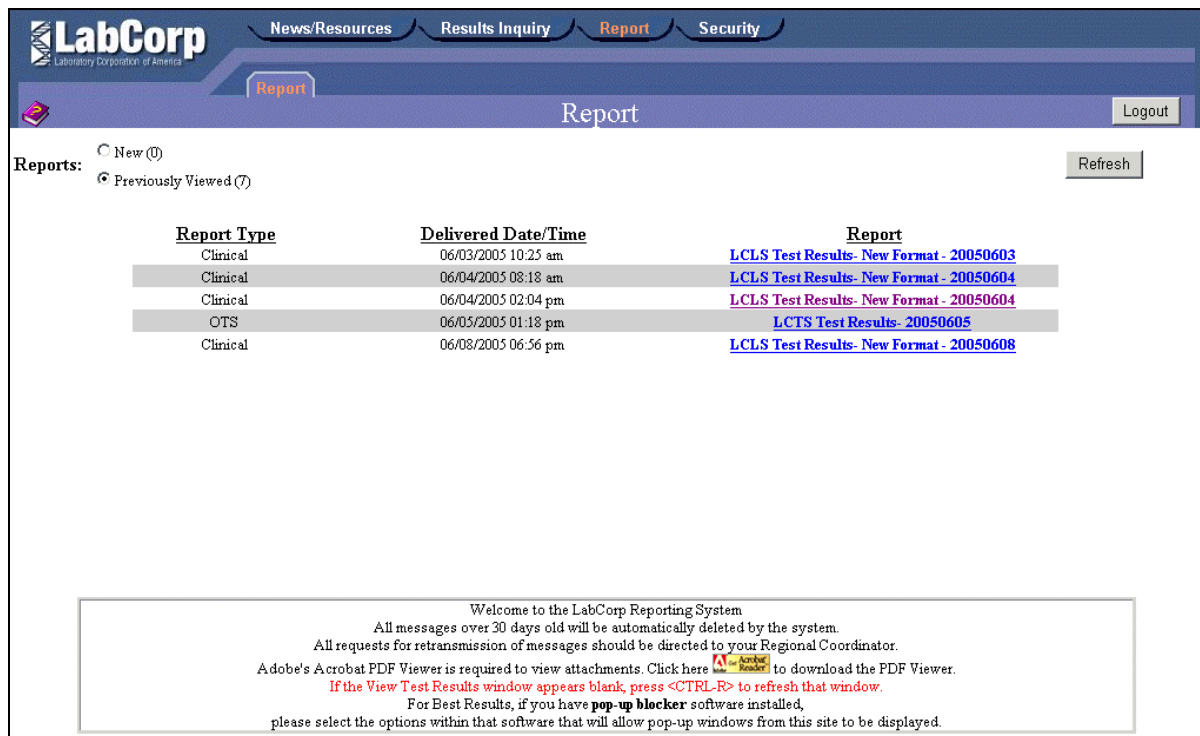
By default, all new reports are listed.

Welcome to the LabCorp Reporting System
 All messages over 30 days old will be automatically deleted by the system.
 All requests for retransmission of messages should be directed to your Regional Coordinator.
 Adobe's Acrobat PDF Viewer is required to view attachments. Click here to download the PDF Viewer.
 If the View Test Results window appears blank, press <CTRL-R> to refresh that window.
 For Best Results, if you have pop-up blocker software installed, please select the options within that software that will allow pop-up windows from this site to be displayed.

New Reports


Each report summary listed under 'New' is an unread result report for your account.

- Report Summaries display in the order they were received from LabCorp.
- Reports will remain in **e-Results** for 30 days. After this time, the reports will be automatically deleted.
- After a report is opened, the report summary will move to your 'Previously Viewed' list. Click the Refresh option to initiate this move.



The screenshot shows the LabCorp e-Results web application interface. At the top, there is a navigation bar with tabs for 'News/Resources', 'Results Inquiry', 'Report', and 'Security'. Below this, there is a sub-navigation bar with a 'Report' tab and a 'Logout' button. The main content area is titled 'Report' and contains a 'Reports:' section with two radio buttons: 'New (0)' and 'Previously Viewed (7)'. The 'Previously Viewed' option is selected. Below the radio buttons is a table with three columns: 'Report Type', 'Delivered Date/Time', and 'Report'. The table lists five reports. At the bottom of the page, there is a welcome message and instructions for viewing PDF attachments.

| Report Type | Delivered Date/Time | Report |
|-------------|---------------------|--|
| Clinical | 06/03/2005 10:25 am | LCLS Test Results- New Format - 20050603 |
| Clinical | 06/04/2005 08:18 am | LCLS Test Results- New Format - 20050604 |
| Clinical | 06/04/2005 02:04 pm | LCLS Test Results- New Format - 20050604 |
| OTS | 06/03/2005 01:18 pm | LCTS Test Results- 20050605 |
| Clinical | 06/08/2005 06:56 pm | LCLS Test Results- New Format - 20050608 |

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View Reports

To select a report to view, click the underlined report name. A new window will display the report you have selected. You may print this result report for your records.

LabCorp Burlington
1447 York Court
Burlington, NC 27215
Phone: 336-584-5171

| | | | | | |
|---|-------------------------------|---|---|--------------------------------------|-----------------------------|
| Specimen Number 005-994-2001-6 | Patient ID 385-84-4681 | Control Number | Account Number 9100080 | Account Place Number 336-436-8268 | Account Delivery Rate 80 |
| Patient Last Name LINCOLN | | Patient Middle Name A | | | |
| Patient First Name DAVID | | Patient Middle Name ISO Programming Dept | | | |
| Patient SSN 985-84-4681 | Patient Phone 422-412-7163 | Patient Volume 6542 ml | Patient Address Brandi Etherington 3060 S Church St Burlington NC 27215-5820 | | |
| Age (Y/M/D) | Date of Birth | Sex M | Additional Information | | |
| Date and Time Collected 10/07/04 13:35 | Date Entered 02/02/05 | Date and Time Reported 05/27/05 10:42 ET | Physician Name DUARKE, O | NPI | Physician ID |

ACC: ALT ACCESSION NBR
General Comments
PID:

Billing information required:
Billing information submitted for this patient is incomplete. BD
For LabCorp to file a claim on behalf of your patient, please return the information listed below within 10 days. Incomplete billing information may cause an insurance carrier to deny payment to LabCorp and this may result in LabCorp recouping its expenses by assessing a charge to your account.

Report
[LCTS Test Results- 20050528](#)
[LS Test Results- New Format - 20050601](#)
[LS Test Results- New Format - 20050603](#)
[LS Test Results- New Format - 20050604](#)
[LS Test Results- New Format - 20050604](#)
[LCTS Test Results- 20050605](#)
[LS Test Results- New Format - 20050608](#)

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NOTE: Adobe Acrobat Reader version 4.0 or above is required to view test results. If you need to download this viewer, click the Adobe Acrobat icon and follow the screen prompts. Also, this option works optimally if pop-up windows are allowed for this site.

Once you have completed viewing and printing the report, close the report window. You will be returned to your *e-Results* inbox.

Refresh

Click the Refresh option to refresh the new report summary screen. If a report has been delivered to your account during your *e-Results* session, it will display under the 'New' option. Opened reports will be moved to the 'Previously Viewed' area.

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News/Resources Results Inquiry **Report** Security

Report Logout

Reports: New (0) Previously Viewed (7)

| Report Type | Delivered Date/Time | Report |
|-------------|---------------------|--|
| OTS | 05/28/2005 02:25 pm | LCTS Test Results- 20050528 |
| Clinical | 06/01/2005 04:25 pm | LCLS Test Results- New Format - 20050601 |

Refresh

Select the Refresh option to check for new reports.

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Security

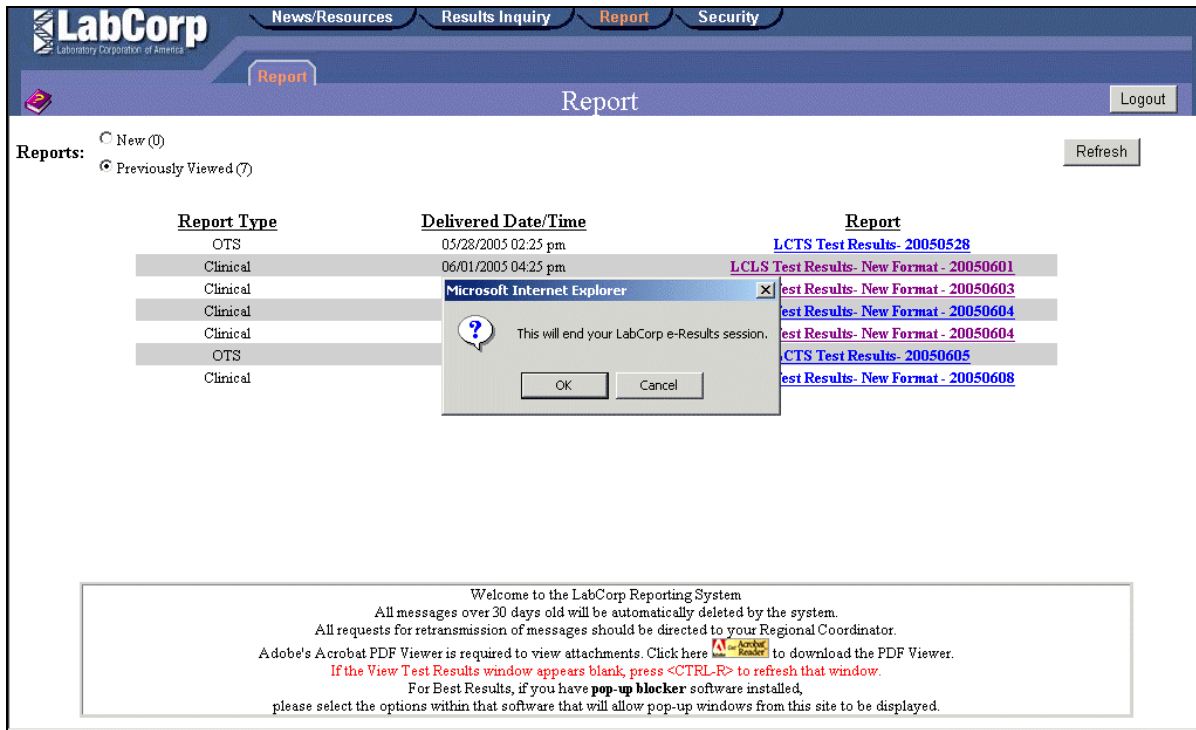
Use the Security option to change your password. The new password will be in effect immediately.

- Passwords must contain a minimum of eight characters.
- Passwords must contain at least one numeric character.
- Passwords may be case-sensitive.
- Your last three passwords are stored and cannot be re-used.
- Passwords must be changed every 45 days.

The screenshot shows a web browser window with the LabCorp logo and navigation tabs for News/Resources, Results Inquiry, Report, and Security. The Security tab is active, and the page title is "Password Update". A "Logout" button is visible in the top right corner. The main content area contains a form titled "e-Results User Password Update" for the user "BURLINGTEST - TESTUSER". The form includes three input fields: "Old Password", "New Password", and "Retype New Password". Below these fields is an "Update Password" button.

Logout

Use the Logout button from any screen to exit the **e-Results** application. A confirmation box will appear, click OK to Exit or click Cancel to resume the **e-Results** session.



The screenshot shows the LabCorp e-Results application interface. At the top, there are navigation tabs: News/Resources, Results Inquiry, Report (selected), and Security. Below the tabs, there is a 'Report' section with a 'Logout' button. The main content area displays a list of reports with columns for Report Type, Delivered Date/Time, and Report. A confirmation dialog box is overlaid on the report list, asking 'This will end your LabCorp e-Results session.' with 'OK' and 'Cancel' buttons. Below the report list, there is a welcome message and instructions for using the system.

| Report Type | Delivered Date/Time | Report |
|-------------|---------------------|--|
| OTS | 05/28/2005 02:25 pm | LCTS Test Results- 20050528 |
| Clinical | 06/01/2005 04:25 pm | LCLS Test Results- New Format - 20050601 |
| Clinical | | est Results- New Format - 20050603 |
| Clinical | | est Results- New Format - 20050604 |
| Clinical | | est Results- New Format - 20050604 |
| OTS | | CTS Test Results- 20050605 |
| Clinical | | est Results- New Format - 20050608 |

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For Further Assistance

Your Regional Coordinator can provide you with help if you have questions or need assistance using *e-Results*.